

**PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA**

**Telecommunications Division  
Carrier Branch**

**RESOLUTION T-16881  
October 28, 2004**

**R E S O L U T I O N**

**Resolution T-16881. SBC California (U-1001-C). Request to revise Schedule Cal. P.U.C. Nos. A5. Exchange Services; D7. Inside Wire Repair Services; and 175-T. Access Service for grandfathering of a) Advantage Plan, and b) 2-Line Voice Discount and bolt-on discounts<sup>1</sup> for both Retail and Resale customers.**

**By Advice Letter No. 25383, filed on August 20, 2004.**

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**Summary**

This Resolution approves SBC California's (SBC's) request to revise Schedule Cal. P.U.C. Nos. A5. Exchange Services; D7. Inside Wire Repair Services; and 175-T. Access Service for grandfathering of a) Advantage Plan, and b) 2-Line Voice Discount and bolt-on discounts for both Retail and Resale customers.

SBC indicates that this filing will not increase any rate or charge, cause the withdrawal of service, or conflict with other schedules or rules as a result of grandfathering the above services.

No protest to the Advice Letter has been filed.

**Background**

By AL No. 25383, filed on August 20, 2004, SBC requests authority to revise Schedule Cal. P.U.C. Nos. A5. Exchange Services; D7. Inside Wire Repair Services; and 175-T. Access Service for grandfathering of Advantage Plan, 2-Line Voice Discount and bolt-on discounts for both Retail and Resale customers.

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<sup>1</sup> Bolt-on discounts are discounts that a customer receives, when the customer who has selected Advantage Plan or 2-Line Voice Discount, the customer will receive \$1.68 bolt-on discount from the WirePro rate \$2.99.

The Advantage Plan is a customized package in which the customer has the flexibility to choose from six custom calling features and Caller ID<sup>2</sup>.

a) The qualifying features for the Advantage Plan, which must include Caller ID are:

Privacy Manager <sup>3*</sup>	Call Waiting ID*
Call Forwarding*	Call Return*
Three-Way Calling*	Call Waiting*

Alternatively, any of the six qualifying features (\*) above may be substituted with any of the following features:

Call Screen	Select Call Forwarding
Priority Ringing	Speed Calling-8
Repeat Dialing	Metro Plan <sup>SM</sup>

To subscribe to Metro Plan<sup>SM</sup>, a one-party residence customer pays a fix monthly rate to have the ability within their Zone Usage Measurement (ZUM) area for unlimited calling on directly dialed calls to ZUM Zone 3 exchanges.

b) 2-Line Voice Discount offers any residential customer pricing discount on selected Custom Calling Services and WirePro<sup>4</sup> when the customer subscribes to both a Primary Line with the Advantage Plan and WirePro, and an additional access line with Caller ID, 3-Way Calling, Call Waiting and WirePro.

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<sup>2</sup> Caller ID provides for the display of a incoming name and telephone number on a customer provided display device attached to the customer's telephone line or on a telephone or answering machine with a build-in display screen.

<sup>3</sup> With Privacy Manager, calls that previously came across caller ID display as "anonymous," "private," "out of area," or "unavailable" will not ring through, unless the caller choose to identify themselves.

<sup>4</sup> WirePro is a Category III Service. The rates are charged monthly for repair of inside wire and/or jacks within customers' premises.

Grandfathered Package Name	Package Price	Package component requirements	Alternative Package Name	Package Price	Package Components
Advantage Plan	\$19.95	Caller ID and choice of 6 of the following: Privacy Manager, Call Forwarding, Call Return, Call Waiting ID, Three-Way Calling, Call Screen, Priority Ring, Select Call Forwarding, Speed Calling 8, or Metro Plan	uSelect 6	\$19.26	Caller ID and choice of 5 features
2-Line Voice Discount	\$22.00	Additional Access Line with Caller ID, Call Waiting ID, 3-Way Calling, WirePro	uSelect 3 With Access Line	\$21.95	Caller ID and choice of 2 features with an Access Line

SBC states that grandfathering of above services is to simplify its product offerings.

There are two packages; uSelect 3 and uSelect 6, currently offer customers a broader choice when selecting services to meet their needs.

uSelect 3 offers customers with two Custom Calling Features and Caller ID. uSelect 6 offers customers with five Custom Calling Features and Caller ID.

### **Notice/Protests**

SBC states that copies of the Advice Letter had been mailed to adjacent utilities and/or other utilities. Notice of Advice Letter No. 25383 was published in the Commission Daily Calendar of August 25, 2004. SBC has informed customers of these changes through a bill insert.

No protest to Advice Letter No. 25383 has been filed.

### **Discussion**

Telecommunications Division (TD) has reviewed SBC's AL No. 25383, and obtained more information through a data request regarding custom calling services. TD believes that SBC's proposal to grandfather a) Advantage Plan, and b) 2-Line Voice Discount and the bolt-on discounts for various product groupings is in the interest of customers, as existing customers will be allowed to maintain their service with its applicable discounts, or choose to migrate to

one of SBC's new package offerings at a lesser cost. Therefore, TD concludes that SBC's request for authority to revise Schedule Cal. P.U.C. Nos. A5. Exchange Services; D7. Inside Wire Repair Services; and 175-T. Access Service for grandfathering of Advantage Plan, 2-Line Voice Discount and bolt-on discounts for both Retail and Resale customers is reasonable. TD recommends that the Commission approve this filing.

Approval should be based on the specifics of this AL filing and does not establish a precedent for the contents of future filings for Commission approval of similar requests.

### **Comments**

In compliance with PU Code § 311 (g), a notice letter was e-mailed or mailed on September 22, 2004 to the interested parties, and informing these parties that this draft resolution is available at the Commission's website <http://www.cpuc.ca.gov> and is available for public comments. In addition, TD informed these parties of the availability of the conformed resolution at the same website.

TD received no comments on this resolution.

### **Findings**

1. SBC filed Advice Letter No. 25383 on August 20, 2004, requesting Commission authorization to revise Schedule Cal. P.U.C. Nos. A5. Exchange Services; D7. Inside Wire Repair Services; and 175-T. Access Service for grandfathering of a) Advantage Plan, and b) 2-Line Voice Discount and bolt-on discounts for both Retail and Resale customers.
2. SBC has alternative packages at slightly less monthly rates; described in this resolution, as substitutes for the above grandfathered services in Finding No. 1.
3. Customers who currently subscribe to above services have received notification via bill insert of the proposed changes.
4. There will be no increase in rates to SBC's customers who currently subscribe to the services described in this resolution as a result of SBC's proposed grandfathering request.
5. After reviewing AL No. 25383, TD recommends that the Commission approve this filing.

6. SBC's request for authorization to revise Schedule Cal.P.U.C. Nos. A5. Exchange Services; D7. Inside Wire Repair Services; and 175-T. Access Service for grandfathering of a) Advantage Plan, and b) 2-Line Voice Discount and bolt-on discounts for both Retail and Resale customers is just and reasonable and should be granted.
7. The Telecommunications Division received no comments on this resolution.

**THEREFORE, IT IS ORDERED that:**

1. Authority is granted to make AL No. 25383 and the associated tariff sheets effective October 28, 2004.
2. AL No. 25383 and accompanying tariff sheets shall be marked to show that they were authorized by Resolution T-16881.

October 28, 2004

This Resolution is effective today.

I hereby certify that this Resolution was adopted by the Public Utilities Commission at its regular meeting on October 28, 2004. The following Commissioners approved it.

/s/ STEVE LARSON

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STEVE LARSON  
Executive Director

MICHAEL R. PEEVEY  
President

CARL W. WOOD  
LORETTA M. LYNCH  
GEOFFREY F. BROWN  
SUSAN P. KENNEDY  
Commissioners